

# LA Tier 2 Remedy Report

Report Date: 10/18/2001

Report Period: 200108

## Tier 2

### UDDT: Usage Data Delivery Timeliness (BNMK)

OCN/ ACNA	Z-Score	Balancing Critical Value	Pass/Fail Indication	BNMK %	BST Metric Result	CLEC Metric Result	Parity Gap	Volume Prop	Total Txns	Txns in Negative Cells	Affected Volume	Fee Schedule Amt/Item	Remedy Paid
Grand Total:													\$0

PRIVATE/PROPRIETARY

Page 51 of 51

No disclosure outside BellSouth except by written agreement.

## ATTACHMENT 10

Trunk Group Performance - Aggregate																																							
Georgia		Average Blocking Percentage by Hour																																					
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24														
Sep-00	BellSouth	0.0021	0.0042	0.0000	0.0000	0.0000	0.0016	0.2086	0.4927	0.1931	0.1418	0.0728	0.1279	0.0690	0.1655	0.0821	0.0810	0.1628	0.1062	0.0247	0.0186	0.0712	0.0539	0.0130	0.0094														
	CLEC	0.0272	0.0126	0.0009	0.0068	0.0135	0.0907	0.7319	1.1742	0.5700	0.1387	0.0524	0.0710	0.0764	0.0928	0.0801	0.0984	0.1802	0.4627	0.1357	0.0996	0.2106	0.2942	0.0810	0.0459														
	Difference	-0.0251	-0.0085	-0.0008	-0.0067	-0.0135	-0.0891	-0.5233	-0.6815	-0.3769	0.0030	0.0204	0.0569	-0.0074	0.0727	0.0021	-0.0174	-0.0174	-0.3565	-0.1110	-0.0810	-0.1395	-0.2402	-0.0680	-0.0365														
Oct-00	BellSouth	0.0134	0.0148	0.0008	0.0025	0.0003	0.0016	0.8764	2.4455	1.5437	1.0945	0.3557	0.7137	0.1433	1.5530	0.3835	1.7737	0.5931	0.5560	0.2281	0.1479	0.0852	0.1097	0.0667	0.0491														
	CLEC	0.0212	0.0254	0.0031	0.0527	0.0147	0.1085	0.8483	2.0681	1.0243	0.4535	0.2820	0.3332	0.2075	0.3746	0.3025	0.4783	0.5379	0.5164	0.3329	0.2819	0.4918	0.5768	0.2063	0.0564														
	Difference	-0.0078	-0.0106	-0.0023	-0.0503	-0.0145	-0.1068	0.0281	0.3775	0.5194	0.6410	0.0737	0.3805	-0.0642	1.1784	0.0810	1.2954	0.0552	0.0396	-0.1048	-0.1341	-0.4067	-0.4671	-0.1395	-0.0073														
Nov-00	BellSouth	0.0102	0.0158	0.0003	0.0002	0.0034	0.0085	0.1270	1.3192	0.2390	0.5572	0.2038	1.0924	0.4121	1.8277	0.2501	0.9795	1.0706	0.8083	0.1577	0.2053	0.2004	0.1320	0.0576	0.0750														
	CLEC	0.0131	0.0162	0.0000	0.0077	0.0131	0.0977	0.5595	1.5678	0.3799	0.2881	0.1527	0.2238	0.2003	0.1158	0.0806	0.1724	0.2975	0.5507	0.2404	0.2832	0.4169	0.2771	0.0616	0.0426														
	Difference	-0.0029	-0.0005	0.0003	-0.0075	-0.0097	-0.0892	-0.4324	-0.2487	-0.1409	0.2691	0.0511	0.8686	0.2119	1.7120	0.1696	0.8070	0.7731	0.2576	-0.0828	-0.0779	-0.2165	-0.1451	-0.0040	0.0323														
Dec-00	BellSouth	0.0237	0.0080	0.0040	0.0040	0.0028	0.0289	0.1733	1.2376	0.4242	0.4305	0.1240	0.4821	0.1679	0.6564	0.4171	0.8031	0.9841	0.6094	0.1641	0.1851	0.2864	0.2382	0.0591	0.1081														
	CLEC	0.0221	0.0264	0.0260	0.0170	0.0097	0.0938	0.4459	1.5502	0.5738	0.2077	0.1377	0.2075	0.1584	0.1915	0.1909	0.2570	0.4409	0.5592	0.4429	0.2681	0.4270	0.3165	0.0718	0.0900														
	Difference	0.0017	-0.0183	-0.0219	-0.0131	-0.0069	-0.0649	-0.2726	-0.3126	-0.1496	0.2228	-0.0136	0.2747	0.0095	0.4649	0.2262	0.5461	0.5432	0.0502	-0.2789	-0.0830	-0.1406	-0.0783	-0.0127	0.0180														
Jan-01	BellSouth	0.0136	0.0020	0.0001	0.0000	0.0000	0.0040	0.5404	0.4918	0.2928	0.2598	0.2414	0.2707	0.2194	0.2428	0.2067	0.1297	0.2011	0.1001	0.1040	0.0766	0.1570	0.1979	0.0424	0.0250														
	CLEC	0.0487	0.0165	0.0023	0.0065	0.0111	0.0562	0.9722	1.0671	0.5549	0.2553	0.1701	0.1989	0.2412	0.2562	0.1757	0.1444	0.4064	0.5894	0.4549	0.2815	0.5076	0.3748	0.1139	0.0533														
	Difference	-0.0351	-0.0145	-0.0022	-0.0065	-0.0111	-0.0522	-0.4318	-0.5753	-0.2622	0.0045	0.0713	0.0718	-0.0218	-0.0134	0.0309	-0.0147	-0.2053	-0.4893	-0.3509	-0.2050	-0.3506	-0.1769	-0.0715	-0.0283														
Feb-01	BellSouth	0.0055	0.0010	0.0018	0.0000	0.0000	0.0013	0.1227	0.3006	0.2605	0.2066	0.2055	0.2038	0.1719	0.1901	0.1666	0.1591	0.1438	0.1040	0.0988	0.0581	0.0716	0.0716	0.0276	0.0257														
	CLEC	0.0161	0.0299	0.0008	0.0060	0.0076	0.0957	0.5233	1.1095	0.5114	0.1494	0.1183	0.1162	0.1763	0.1491	0.1093	0.2379	0.3442	0.6113	0.3428	0.3587	0.2697	0.1430	0.0821	0.0680														
	Difference	-0.0106	-0.0289	0.0010	-0.0060	-0.0076	-0.0944	-0.4006	-0.8069	-0.2509	0.0571	0.0872	0.0877	-0.0044	0.0410	0.0574	-0.0788	-0.2004	-0.5072	-0.2440	-0.3005	-0.1982	-0.0713	-0.0545	-0.0403														
Mar-01	BellSouth	0.0166	0.0010	0.0006	0.0003	0.0000	0.0017	0.2106	0.4390	0.4851	0.1639	0.0894	0.1188	0.0618	0.0840	0.0903	0.0710	0.1141	0.0890	0.0349	0.0231	0.0726	0.0323	0.0241	0.0415														
	CLEC	0.0246	0.0100	0.0039	0.0077	0.0100	0.1531	0.9665	1.2962	0.6610	0.2214	0.1496	0.1855	0.1791	0.1473	0.1731	0.3518	0.6117	0.6817	0.2993	0.3076	0.3180	0.1734	0.1142	0.0607														
	Difference	-0.0080	-0.0090	-0.0032	-0.0074	-0.0099	-0.1514	-0.7559	-0.8572	-0.1759	-0.0575	-0.0602	-0.0668	-0.1173	-0.0633	-0.0827	-0.2808	-0.4976	-0.5927	-0.2645	-0.2844	-0.2454	-0.1411	-0.0900	-0.0191														
Apr-01	BellSouth	0.0053	0.0005	0.0000	0.0000	0.0003	0.0030	0.0504	2.1079	0.4197	0.3578	0.1519	0.3364	0.5072	0.5208	0.2957	0.3369	0.3429	0.1613	0.0781	0.0518	0.2154	0.0679	0.0309	0.0273														
	CLEC	0.0298	0.0150	0.0080	0.0054	0.0139	0.1847	0.9281	2.6214	0.7604	0.3278	0.2149	0.4099	0.3012	0.2704	0.2758	0.5359	0.7880	0.5970	0.2211	0.2179	0.4102	0.4729	0.2778	0.0738														
	Difference	-0.0245	-0.0145	-0.0080	-0.0053	-0.0136	-0.1817	-0.8777	-0.5135	-0.3407	0.0300	-0.0630	-0.0735	0.2060	0.2504	0.0199	-0.1989	-0.4451	-0.4357	-0.1431	-0.1661	-0.1948	-0.4050	-0.2468	-0.0465														
May-01	BellSouth	0.0047	0.0014	0.0001	0.0027	0.0004	0.0017	0.0616	0.7968	0.7211	0.6533	0.1628	0.2800	0.4567	0.3776	0.3007	0.3000	1.1426	0.1570	0.0493	0.1108	0.1332	0.0525	0.0174	0.0178														
	CLEC	0.0177	0.0076	0.0040	0.0067	0.0037	0.2852	0.5607	1.5725	0.7544	0.4739	0.2588	0.3539	0.4217	0.3245	0.3242	0.4689	0.7454	0.5772	0.3144	0.2852	0.4992	0.7307	0.3498	0.0538														
	Difference	-0.0130	-0.0063	-0.0039	-0.0040	-0.0033	-0.2835	-0.4990	-0.7757	-0.0333	0.1795	-0.0960	-0.0739	0.0351	0.0531	-0.0235	-0.1689	0.3972	-0.4202	-0.2651	-0.1744	-0.3661	-0.6782	-0.3324	-0.0359														
Jun-01	BellSouth	0.0037	0.0005	0.0045	0.0005	0.0007	0.0053	0.1031	0.3829	0.5529	0.3657	0.1154	0.2098	0.2152	0.2963	0.1301	0.1345	0.4440	0.2104	0.0230	0.0707	0.0535	0.0395	0.0151	0.0122														
	CLEC	0.0037	0.0026	0.0004	0.0001	0.0000	0.0001	0.0030	0.0214	0.0128	0.1117	0.2492	0.2643	0.1155	0.1577	0.2350	0.3107	0.3821	0.2905	0.3366	0.4870	0.7852	0.9754	0.5893	0.0344														
	Difference	0.0000	-0.0021	0.0041	0.0005	0.0007	0.0052	0.1001	0.3615	0.5401	0.2540	-0.1337	-0.0545	0.0997	0.1386	-0.1049	-0.1762	0.0619	-0.0801	-0.3135	-0.4163	-0.7317	-0.9359	-0.5742	-0.0222														
Jul-01	BellSouth	0.0060	0.0013	0.0007	0.0002	0.0000	0.0005	0.0159	0.0636	0.1501	0.1162	0.0610	0.0870	0.1183	0.1257	0.0855	0.1111	0.0801	0.0846	0.0265	0.0281	0.0995	0.0599	0.0343	0.0216														
	CLEC	0.0377	0.0007	0.0000	0.0000	0.0000	0.0002	0.0082	0.0238	0.0241	0.1033	0.1961	0.2185	0.1153	0.1856	0.2067	0.2565	0.2281	0.1557	0.1293	0.1594	0.2976	0.5428	0.4563	0.1670														
	Difference	-0.0318	0.0006	0.0007	0.0002	0.0000	0.0003	0.0077	0.0398	0.1260	0.0129	-0.1350	-0.1315	0.0029	-0.0600	-0.1212	-0.1454	-0.1461	-0.0712	-0.1028	-0.1313	-0.1980	-0.4829	-0.4221	-0.1454														
Aug-01	BellSouth	0.0053	0.0023	0.0000	0.0002	0.0002	0.0042	0.0222	0.1476	0.2474	0.1387	0.0736	0.0815	0.0869	0.0690	0.1400	0.0768	0.0742	0.0534	0.0488	0.0234	0.0365	0.0895	0.0225	0.0087														
	CLEC	0.0294	0.0006	0.0000	0.0000	0.0003	0.0008	0.0026	0.0112	0.0075	0.0046	0.0144	0.0195	0.0222	0.0257	0.0399	0.0926	0.1714	0.1091	0.0776	0.0800	0.2273	0.5433	0.2548	0.1126														
	Difference	-0.0241	0.0017	0.0000	0.0002	-0.0001	0.0034	0.0196	0.1364	0.2399	0.1341	0.0592	0.0619	0.0647	0.0433	0.1001	-0.0158	-0.0972	-0.0557	-0.0288	-0.0565	-0.1908	-0.4539	-0.2323	-0.1039														

## ATTACHMENT 11

Trunk Group Performance - Aggregate																									
Louisiana		Average blocking percentage by hour																							
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Sep-00	BellSouth	0.0000	0.0001	0.0002	0.0000	0.0000	0.0000	0.0174	0.0457	0.0161	0.0172	0.1736	0.1340	0.0075	0.0790	0.0948	0.1895	0.1814	0.0020	0.0619	0.0005	0.0120	0.0345	0.0054	0.0000
	CLEC	0.0016	0.0007	0.0052	0.0657	0.0000	0.0002	0.0820	0.3225	0.0680	0.0018	0.2386	0.0659	0.0259	0.0667	0.0577	0.0919	0.1484	0.0318	0.0629	0.0099	0.1596	0.2812	0.0335	0.0065
	Difference	-0.0016	-0.0006	-0.0050	-0.0657	0.0000	-0.0002	-0.0647	-0.2767	-0.0519	0.0154	-0.0650	0.0681	-0.0184	0.0123	0.0372	0.0976	0.0330	-0.0298	-0.0010	-0.0094	-0.1477	-0.2467	-0.0281	-0.0065
Oct-00	BellSouth	0.0000	0.0000	0.0141	0.0000	0.0000	0.0000	0.0143	0.2338	0.0399	0.0214	0.0145	0.0899	0.0137	0.1361	0.1096	0.0866	0.1283	0.0844	0.0845	0.0312	0.1278	0.0674	0.0422	0.0009
	CLEC	0.0154	0.0008	0.0193	0.0006	0.0012	0.0035	0.1220	0.6760	0.1279	0.0733	0.0604	0.1104	0.0505	0.0991	0.1891	0.1555	0.3609	0.2661	0.1691	0.2918	0.7043	0.5771	0.1377	0.0042
	Difference	-0.0154	-0.0008	-0.0052	-0.0006	-0.0012	-0.0035	-0.1077	-0.4422	-0.0881	-0.0519	-0.0459	-0.0205	-0.0368	0.0370	-0.0795	-0.0689	-0.2326	-0.1817	-0.0847	-0.2606	-0.5764	-0.5097	-0.0955	-0.0033
Nov-00	BellSouth	0.0501	0.1035	0.2232	0.0279	0.0074	1.1392	1.6274	0.6887	0.3813	0.1737	0.1248	0.0915	0.1105	0.1049	0.0683	0.1301	0.1467	0.1803	0.0995	0.0808	0.2114	0.1684	0.1013	0.0333
	CLEC	0.0180	0.0081	0.0033	0.0028	0.0005	0.0311	0.2786	0.5323	0.5152	0.3940	0.3215	0.2725	0.4006	0.3156	0.5788	0.6384	0.3943	0.2801	0.2270	0.3033	1.0504	0.3982	0.8390	0.1789
	Difference	0.0322	0.0954	0.2199	0.0250	0.0069	1.1082	1.3488	0.1564	-0.1339	-0.2203	-0.1967	-0.1810	-0.2900	-0.2107	-0.5105	-0.5083	-0.2476	-0.0998	-0.1275	-0.2225	-0.8389	-0.2298	-0.2376	-0.1456
Dec-00	BellSouth	0.0385	0.0143	0.0094	0.0040	0.0032	0.8946	3.2681	0.5025	0.3057	0.2031	0.0899	0.0596	0.0916	0.0651	0.0655	0.0879	0.1171	0.1132	0.0632	0.0720	0.1053	0.0807	0.0813	0.0427
	CLEC	0.0210	0.0027	0.0026	0.0005	0.0011	0.0593	0.3013	0.2406	0.3661	0.2899	0.2917	0.2330	0.2471	0.2542	0.2335	0.2830	0.2889	0.2729	0.2091	0.2881	0.3942	0.3303	0.2653	0.1117
	Difference	0.0175	0.0116	0.0068	0.0035	0.0021	0.8354	2.9668	0.2619	-0.0604	-0.0868	-0.2018	-0.1734	-0.1555	-0.1891	-0.1679	-0.1951	-0.1718	-0.1596	-0.1458	-0.2160	-0.2889	-0.2495	-0.1840	-0.0690
Jan-01	BellSouth	0.0200	0.0151	0.0255	0.0016	0.0003	0.0199	0.5961	0.4773	0.2812	0.0924	0.0269	0.0399	0.0576	0.0681	0.0758	0.0959	0.1165	0.1286	0.0611	0.0499	0.1055	0.0760	0.0387	0.0220
	CLEC	0.0104	0.0025	0.0179	0.0044	0.0441	0.0130	0.2327	0.3845	0.4173	0.2620	0.2905	0.2429	0.1924	0.2519	0.2093	0.3378	0.4118	0.3332	0.2942	0.5999	0.9120	0.4444	0.2023	0.0775
	Difference	0.0096	0.0126	0.0076	-0.0028	-0.0438	0.0069	0.3634	0.0928	-0.1361	-0.1696	-0.2636	-0.2031	-0.1348	-0.1838	-0.1334	-0.2419	-0.2953	-0.2046	-0.2331	-0.5500	-0.8064	-0.3684	-0.1636	-0.0555
Feb-01	BellSouth	0.0037	0.0041	0.0004	0.0019	0.0000	1.7795	2.1698	0.8289	0.2509	0.1118	0.0679	0.0477	0.1481	0.0507	0.0756	0.1407	0.4931	0.2554	0.4685	0.6452	1.1375	0.9617	0.0772	0.0149
	CLEC	0.0337	0.0096	0.0117	0.0022	0.0261	0.0951	0.2828	0.5222	0.3780	0.2716	0.2486	0.2292	0.2777	0.2549	0.2421	0.2225	0.3686	0.3117	0.2836	0.3711	0.5246	0.2751	0.0554	0.0414
	Difference	-0.0301	-0.0055	-0.0113	-0.0002	-0.0261	1.6844	1.8869	0.3067	-0.1272	-0.1597	-0.1807	-0.1814	-0.1296	-0.2043	-0.1664	-0.0818	0.1244	-0.0563	0.1849	0.2741	0.6129	0.6866	0.0219	-0.0265
Mar-01	BellSouth	0.0036	0.0091	0.0024	0.0026	0.0017	0.0718	0.7621	0.5947	0.2358	0.0843	0.0458	0.0535	0.0697	0.0884	0.0541	0.0890	0.1201	0.1480	0.0363	0.0568	0.3082	0.1065	0.0375	0.0130
	CLEC	0.0169	0.0169	0.0082	0.0046	0.0020	0.0061	0.3040	0.7190	0.4383	0.3388	0.3070	0.2673	0.2694	0.3411	0.3187	0.3286	0.3960	0.3532	0.2413	0.2271	0.2461	0.4589	0.1367	0.0789
	Difference	-0.0133	-0.0078	-0.0059	-0.0020	-0.0002	0.0657	0.4581	-0.1243	-0.2025	-0.2546	-0.2612	-0.2138	-0.1997	-0.2527	-0.2646	-0.2396	-0.2759	-0.2052	-0.2050	-0.1704	0.0620	-0.0524	-0.0993	-0.0659
Apr-01	BellSouth	0.0035	0.0043	0.0114	0.0035	0.0054	0.0433	0.3871	0.4379	0.1951	0.1088	0.0955	0.0915	0.0884	0.1181	0.1391	0.1485	0.1690	0.1715	0.0534	0.0307	0.0358	0.0489	0.0618	0.0195
	CLEC	0.0190	0.0053	0.0167	0.0044	0.0103	0.0041	0.2239	0.6420	0.6149	0.5985	0.5121	0.4861	0.3717	0.4153	0.4918	0.5005	0.4813	0.3682	0.2218	0.2074	0.2715	0.2435	0.2157	0.1439
	Difference	-0.0155	-0.0010	-0.0053	-0.0010	-0.0049	0.0392	0.1632	-0.2041	-0.4198	-0.4896	-0.4166	-0.3946	-0.2833	-0.2971	-0.3527	-0.3520	-0.3123	-0.1967	-0.1684	-0.1767	-0.2357	-0.1946	-0.1539	-0.1244
May-01	BellSouth	0.0278	0.0167	0.0014	0.0002	0.0000	0.0124	0.5531	0.4504	0.2437	0.1294	0.1147	0.0811	0.1252	0.1008	0.1581	0.1162	0.1440	0.2186	0.0829	0.1310	0.0668	0.0873	0.0813	0.0326
	CLEC	0.0038	0.0025	0.0008	0.0012	0.0034	0.0410	0.2125	0.5278	0.2109	0.1574	0.1161	0.1010	0.0851	0.1077	0.1618	0.1372	0.1504	0.1742	0.0735	0.0589	0.0592	0.0666	0.0469	0.0345
	Difference	0.0240	0.0142	0.0006	-0.0010	-0.0034	-0.0285	0.3405	-0.0774	0.0328	-0.0280	-0.0013	-0.0199	0.0400	-0.0068	-0.0036	-0.0209	-0.0064	0.0444	0.0094	0.0721	0.0077	0.0207	0.0344	-0.0019
Jun-01	BellSouth	0.0616	0.0564	0.0683	0.0790	0.0089	0.0123	0.6716	0.3523	0.2343	0.0824	0.0864	0.0668	0.0779	0.0824	0.1127	0.1042	0.1393	0.1152	0.0553	0.0546	0.0517	0.1214	0.0653	0.0719
	CLEC	0.0233	0.0322	0.2089	0.3182	0.0113	0.0027	0.2582	0.3541	0.1588	0.0464	0.0364	0.0303	0.0439	0.0463	0.0519	0.0473	0.0914	0.1075	0.0255	0.0166	0.0111	0.0390	0.0271	0.0550
	Difference	0.0384	0.0243	-0.1406	-0.2392	-0.0024	0.0096	0.4134	-0.0018	0.0755	0.0360	0.0500	0.0364	0.0341	0.0361	0.0609	0.0569	0.0479	0.0076	0.0298	0.0380	0.0406	0.0824	0.0382	0.0170
Jul-01	BellSouth	0.0390	0.0357	0.1021	0.0314	0.0047	0.0365	0.1585	0.2072	0.1492	0.7815	0.0319	0.0427	0.0835	0.0595	0.0937	0.0839	0.1020	0.1212	0.0652	0.0539	0.0637	0.0951	0.0411	0.0540
	CLEC	0.1338	0.0414	0.0063	0.0022	0.0021	0.0018	0.0801	0.1483	0.1075	0.0399	0.0769	0.0774	0.0655	0.1393	0.1626	0.1193	0.1249	0.1162	0.0406	0.0388	0.1151	0.2210	0.1943	0.1394
	Difference	-0.0948	-0.0057	0.0958	0.0292	0.0027	0.0346	0.0784	0.0589	0.0417	0.7417	-0.0450	-0.0347	0.0180	-0.0798	-0.0689	-0.0354	-0.0229	0.0050	0.0246	0.0151	-0.0514	-0.1259	-0.1532	-0.0854
Aug-01	BellSouth	0.0100	0.0077	0.0486	0.0024	0.0002	0.0052	0.6275	0.2160	0.1257	0.0769	0.0237	0.0252	0.0421	0.0325	0.0473	0.0381	0.0846	0.0429	0.0293	0.0237	0.0288	0.0796	0.0269	0.0298
	CLEC	0.0044	0.0068	0.0097	0.0017	0.0030	0.0242	0.0795	0.1218	0.0970	0.0684	0.0653	0.3687	0.3804	0.1696	0.1257	0.0437	0.0677	0.0498	0.0292	0.0212	0.0437	0.0977	0.0554	0.0168
	Difference	0.0056	0.0009	0.0389	0.0007	-0.0028	-0.0190	0.5480	0.0942	0.0287	0.0084	-0.0416	-0.3435	-0.3383	-0.1370	-0.0784	-0.0056	0.0168	-0.0068	0.0001	0.0025	-0.0149	-0.0181	-0.0285	0.0129

## ATTACHMENT 12

## BellSouth's Flow-Through report has been adjusted in June, July, and August to provide more accurate results.

- Re-statement
  - A Due Date calculation feature implemented in June had the unintended impact of mischaracterizing certain partially mechanized transactions as “planned manual fallout” resulting in the re-filing of June, July, and August results.
- Scheduled Enhancements
  - In July, BellSouth attempted to improve a metric calculation script associated with the treatment of “Dummy FOCs”. An initial coding error is being revised to correctly reflect July and August results.
  - In August, BellSouth attempted to improve a second metric calculation script associated with the treatment of post-FOC service orders (TSIGNOUT) that require manual handling to pass downstream edits. That adjustment is being removed from August data.
- Pending Enhancements
  - BellSouth identified that xDSL orders are not being fed from the Corporate Gateway (CoG) into the Flow-Through report. A mechanized means to include the orders is currently under investigation.

Flow-Through reports can be compared by examining the adjustments and the results.

***Flow-Through Results Summary (combined Residence, Business, and UNE)***

<b>Date Filed</b>	<b>Data Month</b>	<b>Version</b>	<b>Manual P worst case</b>	<b>Dummy FOC</b>	<b>TSIGNOUT</b>	<b>FT % CLEC Error Excluded</b>
7/31/2001	June	Original				88.16%
10/2/2001	June	Stacy Affidavit *	X			82.70%
10/15/2001	June	Re-filed *	X			82.84%
8/31/2001	July	Original		X		87.38%
10/2/2001	July	Stacy Affidavit *	X	X		81.35%
10/15/2001	July	Re-filed *	X	X		81.31%
10/23/2001	July	Second Re-filing	X	X (Revised)		77.39%
10/1/2001	August	Original	X	X	X	91.50%
10/9/2001	August	Re-filed	X	X	X	92.44%
10/23/2001	August	Second Re-filing	X	X (Revised)		87.42%

\* Stacy Affidavit and Re-filed results do not match exactly due to the formers inclusion of KPMG test orders.



## Re-statement: Planned Manual Fallout

- On the June through August Flow-Through reports, certain flow-through eligible Loop+Port Combination Non-Dispatch LSRs received a Due Date calculation error, fell out for manual handling, and were improperly reflected as planned manual fallout.
- June and July results were first re-calculated (for combined Residence, Business, and UNE) and included in WNS' FCC Affidavit (10/2/01).
  - For the orders impacted, this uses a “worst case” scenario counting LSRs clarified back by Service Reps as CLEC Caused Fallout and all other impacted LSRs as BellSouth Caused Fallout.
  - This re-calculation inadvertently included KPMG test orders.
- June, July, and August results were re-calculated (for separate Residence, Business, and UNE) and were re-filed (10/15/01).
  - For the orders impacted, this uses the same “worst case” scenario used in WNS' Affidavit.
  - This re-calculation properly excludes KPMG test orders.

## Scheduled Enhancement: Dummy FOCs

- Dummy FOCs occur when a “Supp” is placed to cancel an existing LSR prior to returning a FOC on the original LSR. Unlike actual FOCs, Dummy FOCs do not result in creation of a Service Order and only act to inform CLECs that their cancellation has been received.
- BellSouth conducted an analysis and concluded that Dummy FOCs should not be counted as Total System Fallout in the Flow-Through report.
- A script change was implemented in July to attempt to account for these orders.
- The script has been corrected causing Issued SOs to increase and BellSouth Caused Fallout to decrease.

## Scheduled Enhancement: TSIGNOUT

- Some LSRs pass all ordering system edits, receive a FOC, and are issued a service order, but then fail downstream edits required to provision service and fall into a TSIGNOUT queue for manual processing by the LCSC.
- These LSRs can be counted as “Issued SOs” according to the definition of Flow-Through in the SQM.
- A script change was attempted in August to account for these LSRs.
- The script change was inaccurate and has now been removed from August data.

## Pending Enhancement: xDSL

- BellSouth does not yet include xDSL LSRs in the Flow Through Report.
- A preliminary analysis indicates Flow-Through results of approximately 75% based on August GA data.
- Given the relatively low volume of xDSL LSRs submitted by the CLECs, BellSouth estimates that the inclusion of these transactions will have minimal impact on UNE Flow-Through transactions.
- xDSL LSRs are processed on a separate technology platform (CoG/DOM/SOG) and technical solutions to provide Flow-Through results are currently under investigation.
- Plan to manually include xDSL LSRs in September Flow-Through results.

Flow-Through results can also be examined in a manner consistent with the benchmarks.

***Flow-Through Results Summary (CLEC Error Excluded Calculation)***

<b>Date Filed</b>	<b>Data Month</b>	<b>Version</b>	<b>Residence 95% Benchmark</b>	<b>Business 90% Benchmark</b>	<b>UNE 85% Benchmark</b>	<b>Aggregate (R+B+U)</b>
7/31/2001	June	Original	92.21%	57.26%	78.33%	88.16%
10/2/2001	June	Stacy Affidavit *	n/a	n/a	n/a	82.70%
10/15/2001	June	Re-filed *	87.52%	57.11%	70.70%	82.84%
8/31/2001	July	Original	87.09%	69.92%	90.00%	87.38%
10/2/2001	July	Stacy Affidavit *	n/a	n/a	n/a	81.35%
10/15/2001	July	Re-filed *	82.81%	69.90%	78.36%	81.31%
10/23/2001	July	Second Re-filing	81.70%	60.99%	67.36%	77.39%
10/1/2001	August	Original	91.21%	80.72%	93.13%	91.50%
10/9/2001	August	Re-filed	92.32%	80.78%	93.75%	92.44%
10/23/2001	August	Second Re-filing	90.86%	72.14%	80.82%	87.42%

\* Stacy Affidavit and Re-filed results do not match exactly due to the formers inclusion of KPMG test orders.

## Summary: Key CLEC Performance

- In June BellSouth served over 250 CLECs. The highest volume CLECs are receiving excellent performance as demonstrated in their Flow-Through results.

**Top Volume CLEC (Combined)**

CLEC	Flow-Through
CLEC A	90.87%
CLEC B	57.27%
CLEC C	96.09%
CLEC D	79.24%
CLEC E	64.32%
CLEC F	84.23%
CLEC G	95.78%
CLEC H	93.94%
CLEC I	76.71%
CLEC J	82.74%
<b>Total</b>	<b>82.29%</b>

**Top Volume CLEC (Residence)**

CLEC	Flow-Through
CLEC A	90.87%
CLEC B	57.27%
CLEC C	96.51%
CLEC D	84.23%
CLEC E	95.78%
<b>Total</b>	<b>85.07%</b>

**Top Volume CLEC (Business)**

CLEC	Flow-Through
CLEC A	53.98%
CLEC B	44.55%
CLEC C	59.23%
CLEC D	50.20%
CLEC E	60.05%
CLEC F	56.51%
<b>Total</b>	<b>52.84%</b>

**Top Volume CLEC (UNE)**

CLEC	Flow-Through
CLEC A	79.12%
CLEC B	64.18%
CLEC C	78.55%
CLEC D	71.50%
CLEC E	62.14%
<b>Total</b>	<b>72.32%</b>

## ATTACHMENT 13

## Examples of Business Rule Differences

Flow-Through	Other Measures
<ul style="list-style-type: none"> <li>Includes Directory Listing LSRs through September</li> </ul>	<ul style="list-style-type: none"> <li>Excludes Directory Listing LSRs</li> </ul>
<ul style="list-style-type: none"> <li>Z status LSRs are counted in a separate category and not included in the FT results</li> </ul>	<ul style="list-style-type: none"> <li>If Z status LSRs are not claimed by a service representative then they are reflected as FM</li> </ul>
<ul style="list-style-type: none"> <li>Reports rejects associated with the LSRs (and rejects) received in a given month</li> </ul>	<ul style="list-style-type: none"> <li>Rejects reported in the month received regardless of when the LSR was received</li> </ul>
<ul style="list-style-type: none"> <li>LSRs Auto-Clarified and subsequently claimed by a service representative are counted as Auto-Clarified</li> </ul>	<ul style="list-style-type: none"> <li>LSRs claimed by a service representative at any point prior to issuing a FOC are counted as PM</li> </ul>
<ul style="list-style-type: none"> <li>Dummy FOCs counted starting in July</li> </ul>	<ul style="list-style-type: none"> <li>Dummy FOCs counted starting in August</li> </ul>
<ul style="list-style-type: none"> <li>LSRs submitted in one month with FOC returned in the following month are counted in the month submitted</li> </ul>	<ul style="list-style-type: none"> <li>LSRs submitted in one month with FOC returned in the following month are counted in month the FOC is returned</li> </ul>
<ul style="list-style-type: none"> <li>Includes only Auto-Clarifications</li> </ul>	<ul style="list-style-type: none"> <li>FM Rejects includes both Auto-Clarifications and Clarifications Returned</li> </ul>
<ul style="list-style-type: none"> <li>Planned Fallout ultimately rejected not separately identified</li> </ul>	<ul style="list-style-type: none"> <li>PM Rejects include Planned Fallout which may ultimately be clarified back to a CLEC</li> </ul>



# Invalid Comparisons

1. Flow-Through Auto-Clarifications  $\neq$  Fully Mechanized Rejects
2. Flow-Through CLEC Caused Fallout  $\neq$  Partially Mechanized Rejects